

Additional Terms and Conditions of Business (ATCs for Programming) of Cloud IT Services GmbH for Further Services in connection with the “Dialfire” Software

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Art. 1 Scope of Application

These ATCs shall apply in connection with the conclusion of a contract for the use of the “Dialfire” software application (Main Contract). In that respect, the Customer may use pre-prepared individual configuration options (set-ups, individual adjustments, additional programming) itself. Insofar as the Customer does not wish to use these options itself, it may also commission the Provider with the respective service to this extent. These Additional Terms and Conditions and, by way of supplementation, the General Terms and Conditions shall apply in this respect.

Art. 2 Services by the Provider

In line with the Customer's specifications, the Provider shall support the latter in individually configuring the “Dialfire”. software application. The Provider shall, in this respect, be bound by the Customer's requirements and shall implement the latter in collaboration with the Customer.

Art. 3 Customer's Obligations

The Customer shall be obliged to transmit its specifications in regard to the desired configuration in a complete and timely manner, and shall inform the Provider of any discrepancies between the intended and actual status, without delay.

The Customer shall also be obliged to cooperate with the Provider to the extent that this is required for the implementation of its requirements.

The Customer shall, moreover, be obliged to pay the agreed remuneration for the time taken to make such arrangements.

Art. 4 Termination

The additional Services of the Provider shall end when either the Customer's specifications have been implemented, or when the additional assignment pertaining to the individual configuration is terminated by either contracting party; however, this will occur, at the latest, upon termination of the main contract.

Any termination shall require the written form. The period of notice required is 3 calendar days.